



Lori Cole
Manager, Regulatory & Tariffs

August 22, 2016

VIA ELECTRONIC FILING

Honorable Kathleen H. Burgess, Secretary
New York State Public Service Commission
Three Empire State Plaza
Albany, NY 12223-1350

Re: Case 12-M-0476 Proceeding on Motion of the Commission to Assess Certain Aspects of the Residential and Small Non-residential Retail Energy Markets in New York State.

Case 98-M-1343 In the Matter of Retail Access Business Rules.

Case 06-M-0647 In the Matter of Energy Service Company Price Reporting Requirements.

Case 98-M-0667 In the Matter of Electronic Data Interchange.

Dear Secretary Burgess:

The enclosed draft customer letter, issued by New York State Electric & Gas Corporation and Rochester Gas and Electric Corporation (together the “Companies”) is transmitted for filing in compliance with the requirements of the New York Public Service Commission’s (the “Commission”) Order Regarding the Provision of Service to Low-Income Customers by Energy Service Companies, issued and effective on July 15, 2016 (the “Order”). The letter will be mailed to low income customers in mid-September 2016.

Purpose of the Filing

The Companies are filing the draft customer letter in compliance with Ordering Clause 3 of the Order, which states that electric and gas distribution utilities that have tariffed provisions providing for retail access are directed to file “drafts of the letters to be sent to energy service company customers that are assistance program participants informing them that they will be returned to utility service”.

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If you have any questions concerning this filing, please contact Marc Webster at (607)762-8075.

Very truly yours,

A handwritten signature in cursive script that reads "Lori A. Cole".

Lori A. Cole
Manager - Regulatory & Tariffs
Rates and Regulatory Economics Department

Enclosures